



Hotel Guest Satisfaction Survey

1. Gender, age, date of check-in and check-out
2. Where did you come from? (country, city, region)
3. Who recommended our hotel?
4. How did you book your stay with us?
5. Overall did you enjoy your stay? Why/Why not?
6. Were you satisfied with our service? Why/Why not?
7. Do you think that the hotel provides value for money?
8. Do you have any comments or suggestions for us to improve?
9. How likely are you to recommend our hotel to others? Why/Why not?